CharacterStrong Tier 2 Reimagined: Latest Updates & Refined Strategies

@characterstrong

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CS Director of Tier 2 & 3 Solutions

Nicole Taylor

CS Tier 2 & 3 Specialist

1

2

1-3 years

4-9 years

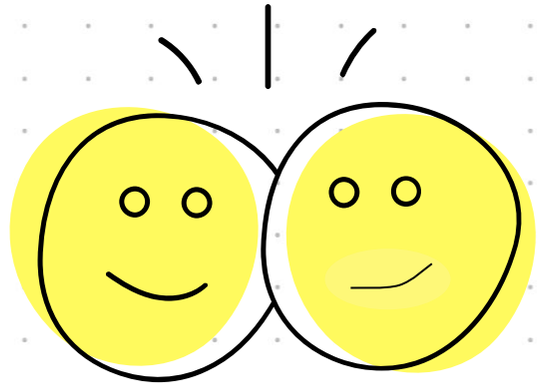
Number of years in education

3

4

20+ years

10-20 years



Pair up with someone near you!

Share:

Your name

Name-tag question

Discuss:

Where does your system fall within implementation of Tier 2 from a scale of 1-5?

1 – No clear system in place yet
2 – Early stages of setting up a system
3 – System is in place but inconsistent
4 – Works well, with a few gaps
5 – Strong, timely, and consistently used by all staff

Find Your

SEAT

Character Strong Tier 2

Connecting the Tier 2 Dots

Precise Intervention Matching

Determining Root Cause

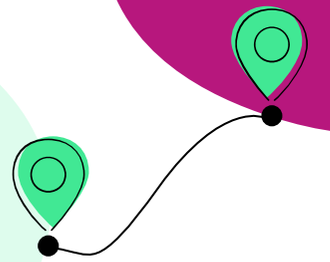
Develop a Plan & Data Collection

Triage in or out of Tier 2

Defining Student's Need

Progress Monitoring & Data Review Meeting

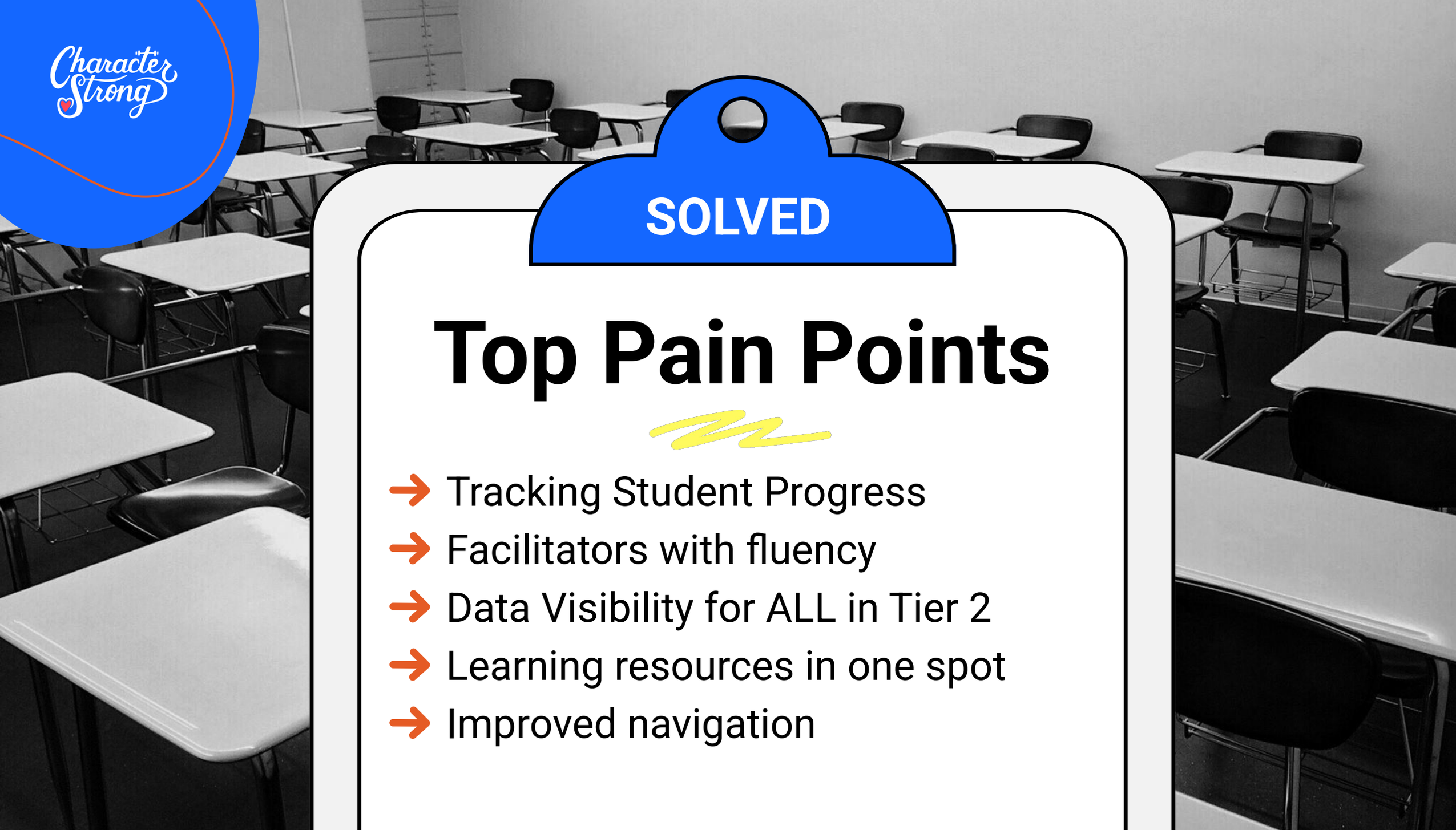
Proactive Detection of students in need



Character Strong Tier 2

What Drives Successful Tier 2

- ✓ Problem-Solving Process that coordinates Tier 2 from beginning to end
- ✓ Proactive detection methods with decision rules to activate Tier 2 to achieve early intervention
- ✓ Menu of evidence-based interventions to match student's to precise interventions at the students level
- ✓ Tools to plan interventions, monitor student progress and track intervention fidelity to drive decisions



SOLVED

Top Pain Points

- Tracking Student Progress
- Facilitators with fluency
- Data Visibility for ALL in Tier 2
- Learning resources in one spot
- Improved navigation

Character Strong Tier 2

5-Step Problem-Solving Process

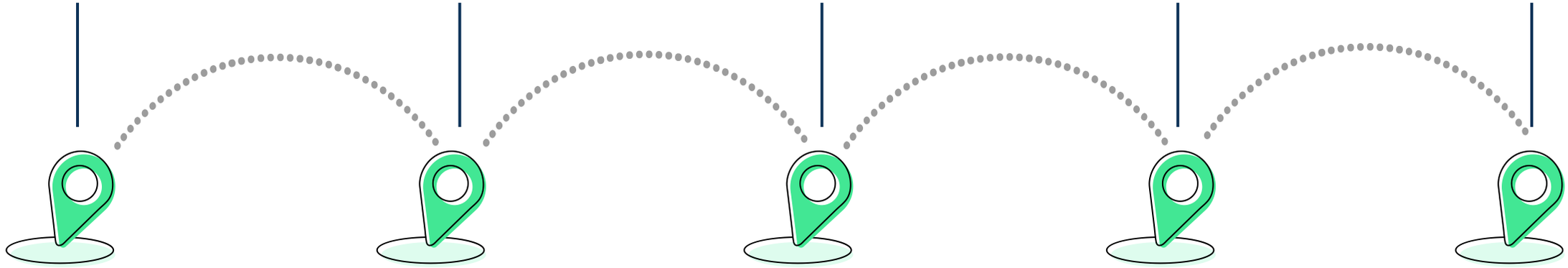
Step 1:
Detect & Triage

Step 2:
Define, Analyze, & Select

Step 3:
Develop a Plan

Step 4:
Implement & Monitor Progress

Step 5:
Review & Decide



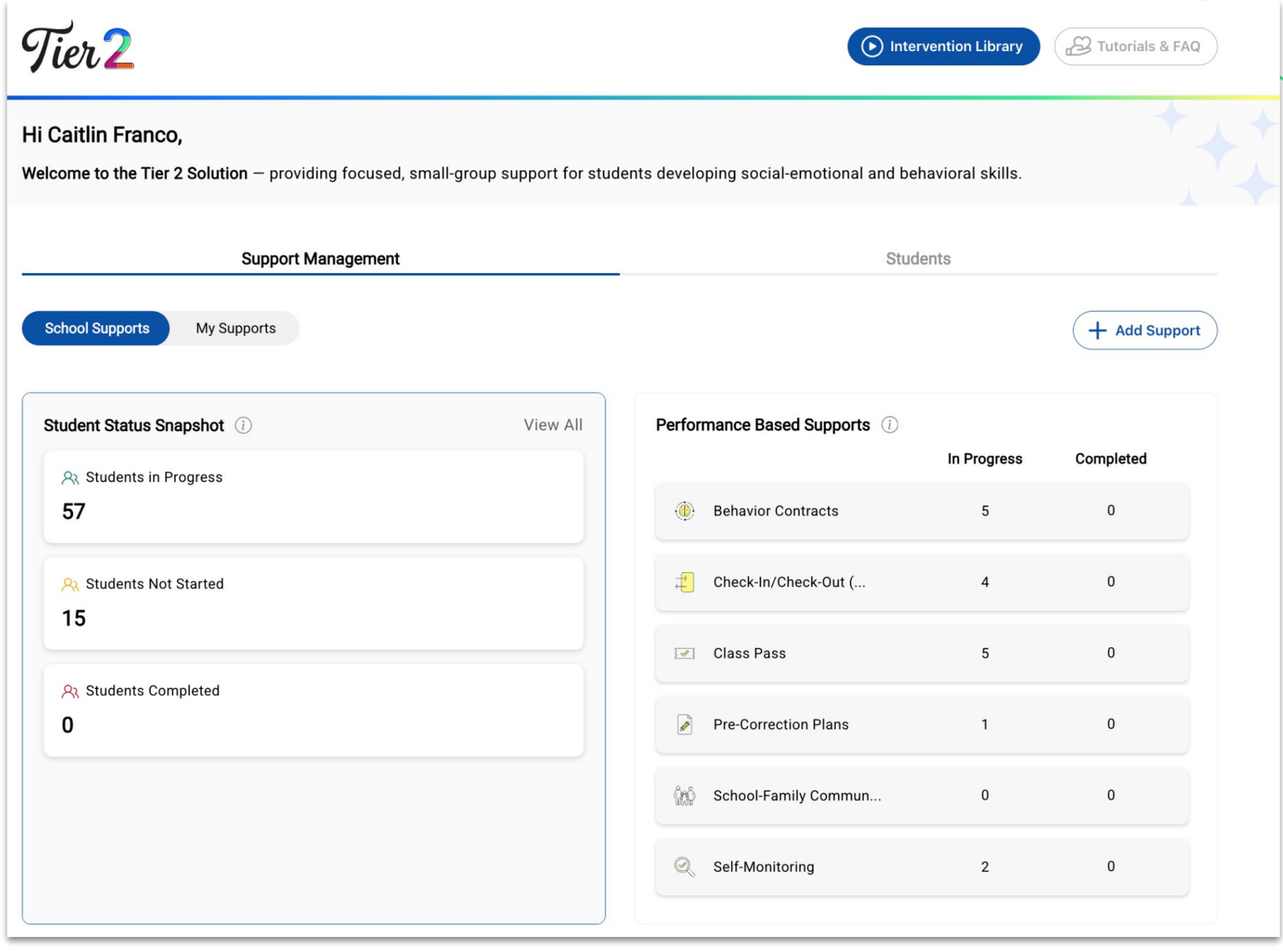
Character Strong Tier 2

Delivery **Dashboard**

Character Strong Tier 2

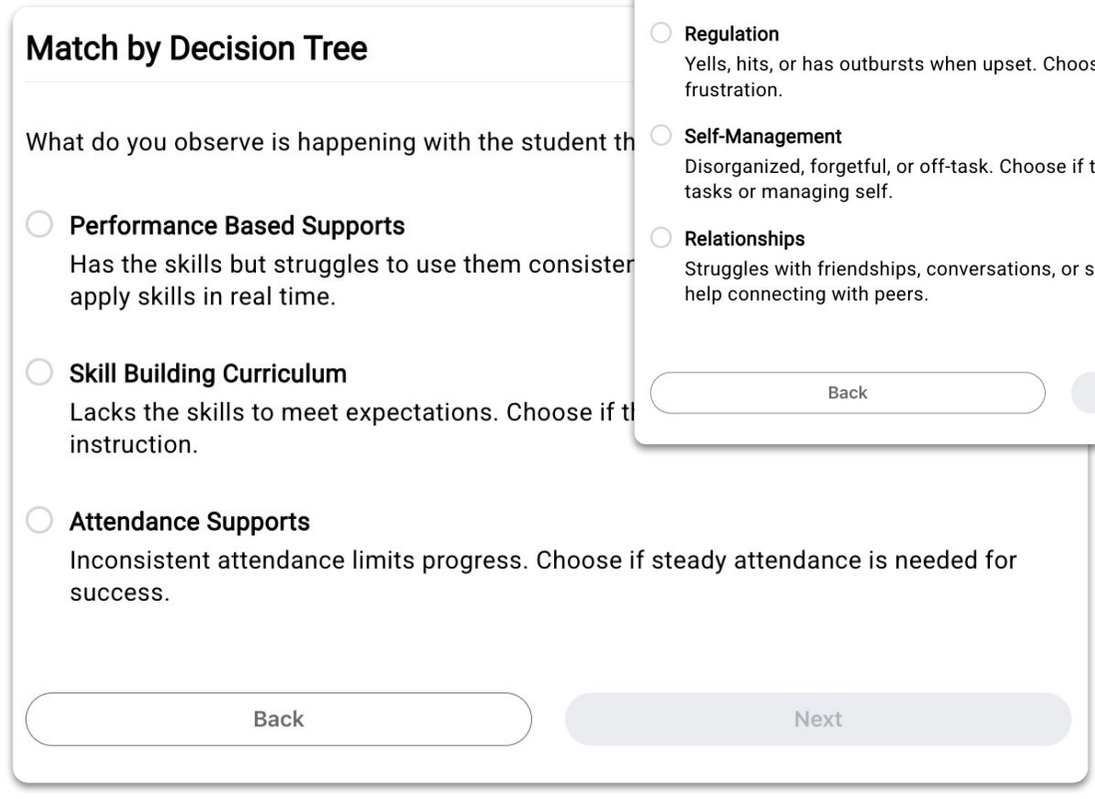
New: Delivery Dashboard

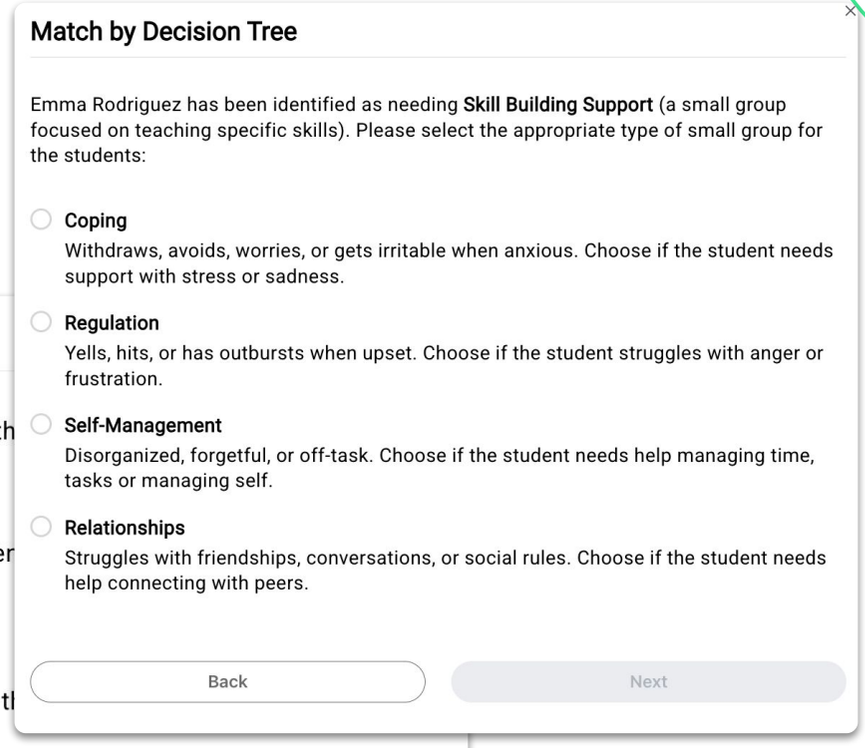
- Students who need support
- Interventions being delivered
- Adding students to interventions
- Completed Tier 2 supports



Match Students to Precise Support

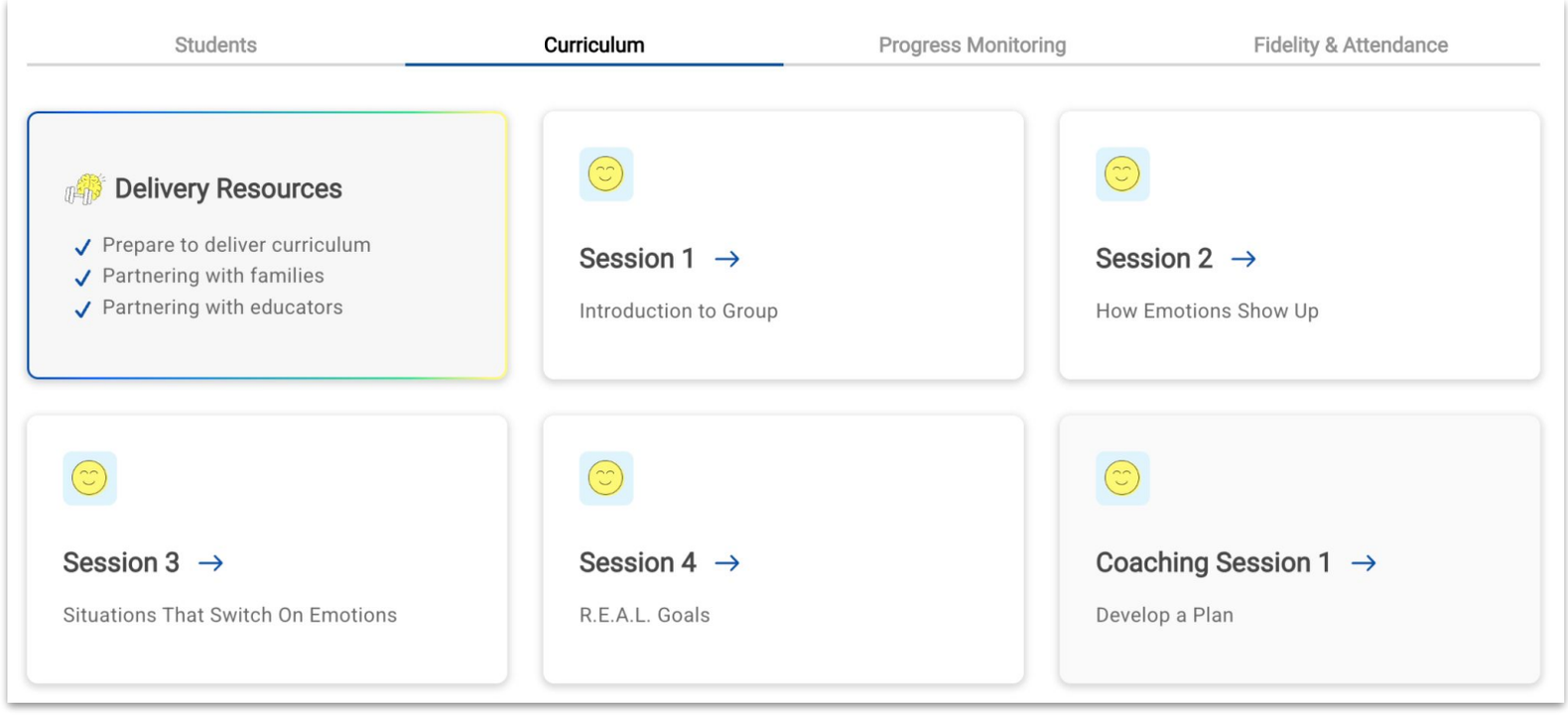
- **Match by Decision Tree**
- **Select appropriate support**
- **Assign facilitator**





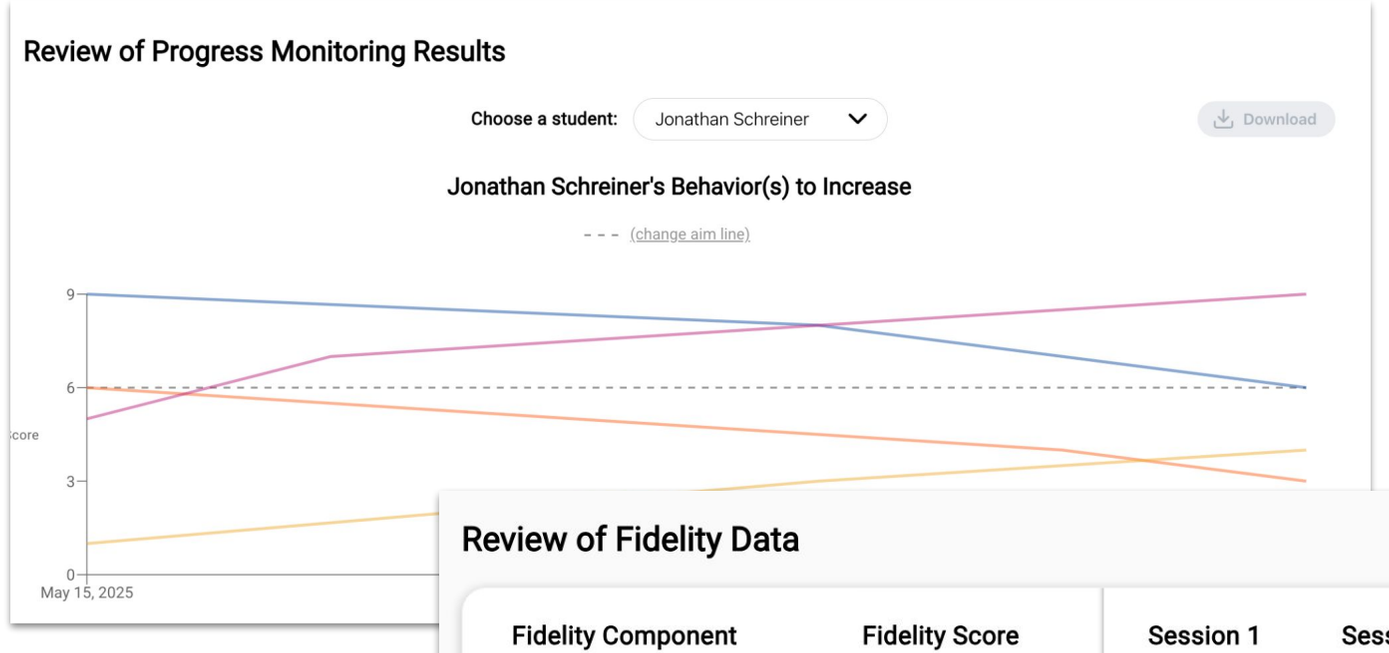
Deliver Supports

- Create and manage small groups
- Deliver sessions
- Track student attendance in group
- Access make-up sessions



Make Data-Based Decisions

- Track individual and group progress
- Choose informants
- Progress monitoring graphs
- Fidelity tracking

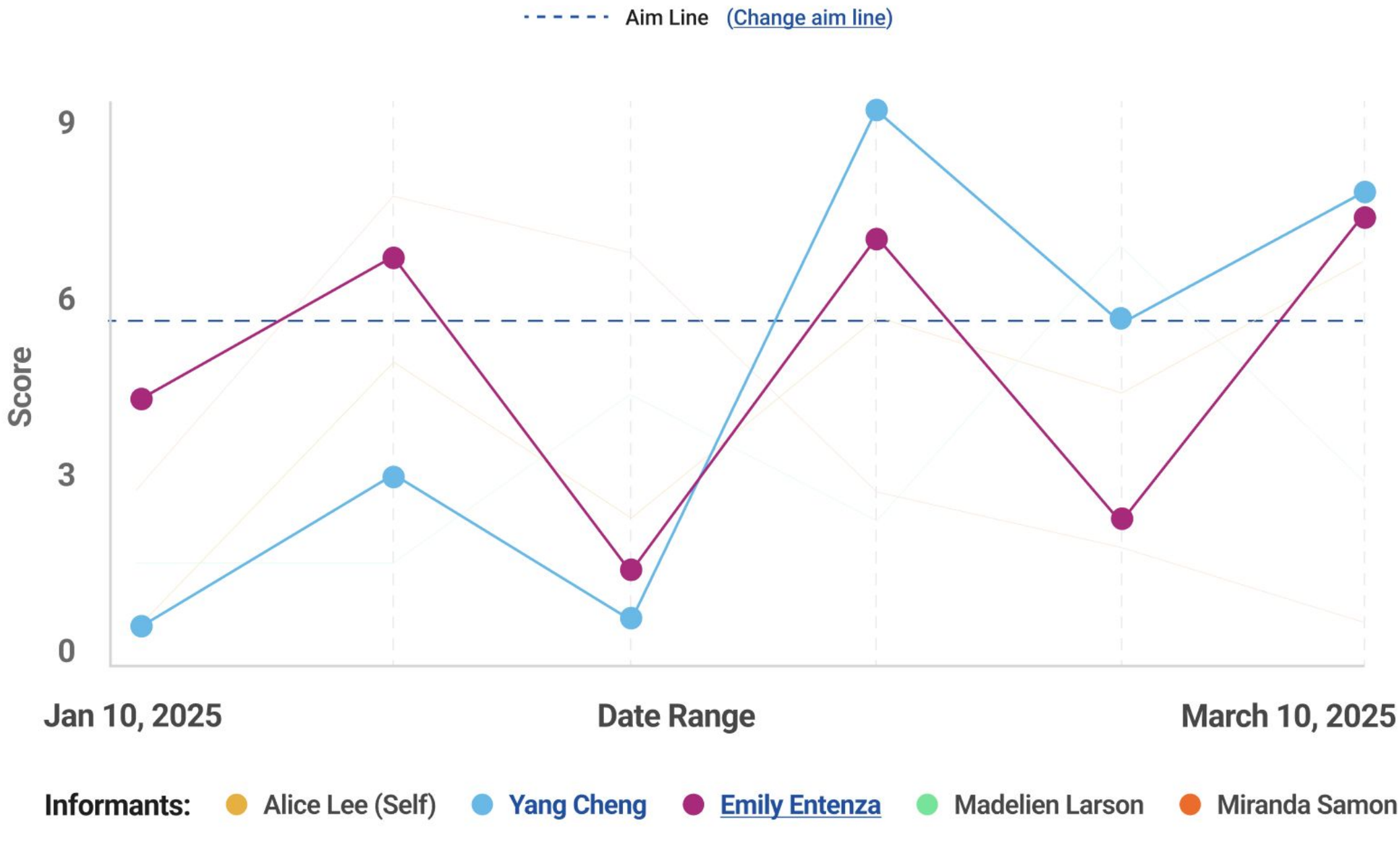


Review of Fidelity Data

Fidelity Component	Fidelity Score	Session 1	Session 2
Date of Session Delivered		--	--
Family Communication	--	--	--
Mentor Communication	--	--	--
Session Fidelity Score	Total: 0%	--	--

Alice's Skillful behavior(s) to increase

Input Data



Home
My Activity
Platform Analytics
School Management

Tier 1
Curriculum & Resources

Tier 2
Small Group Support

Delivery Dashboard
Analytics
Intervention Library
Training & Resources

Tier 3
Individual Intervention

Supports
Implementation Help

Skill Building Groups

Coping A

Students | Curriculum | Progress Monitoring | Fidelity & Attendance

Review of Fidelity Data

Download

Fidelity Score	Fidelity Component	Session 1	Session 2	Session 3	Sessi
	Date of Session Delivered	01/14/2025	01/21/2025	01/21/2025	01/
75%	Family Communication	Yes	No	Yes	Yes
25%	Educator Communication	Yes	Yes	Yes	Yes
Total: 85%	Session Fidelity Score	100%	50%	100%	100%

Character Strong Tier 2

Review of Attendance Data

Download

Student Name	Session 1	Session 2	Session 3	Session 4	Sessio
Madeline Larson	✓	📅	📅	📅	📅
Yang Cheng	✓	📅	✓	✓	⌄
John Norlin	📅	✓	📅	📅	📅
Leecy Li	✓	✓	✓	✓	⌄
David Le	📅	✓	✓	✓	⌄
Emily Entenza	✓	📅	✓	✓	⌄
Miranda Samon	✓	✓	✓	✓	⌄

Makeup Sessions

Great news! All makeup sessions have been successfully completed

Share out

How will the delivery dashboard support implementation of Tier 2 in your system?

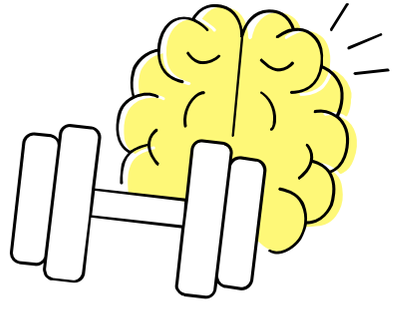
Character Strong Tier 2

Intervention **Library**

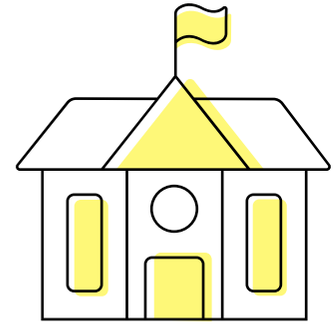
Character Strong Tier 2

Updated:
Intervention Library

Performance Based Supports



Skill Building Curriculum



Attendance Supports

Character Strong Tier 2

Performance-Based Supports

Performance-Based Support
Environmental supports to encourage & motivate

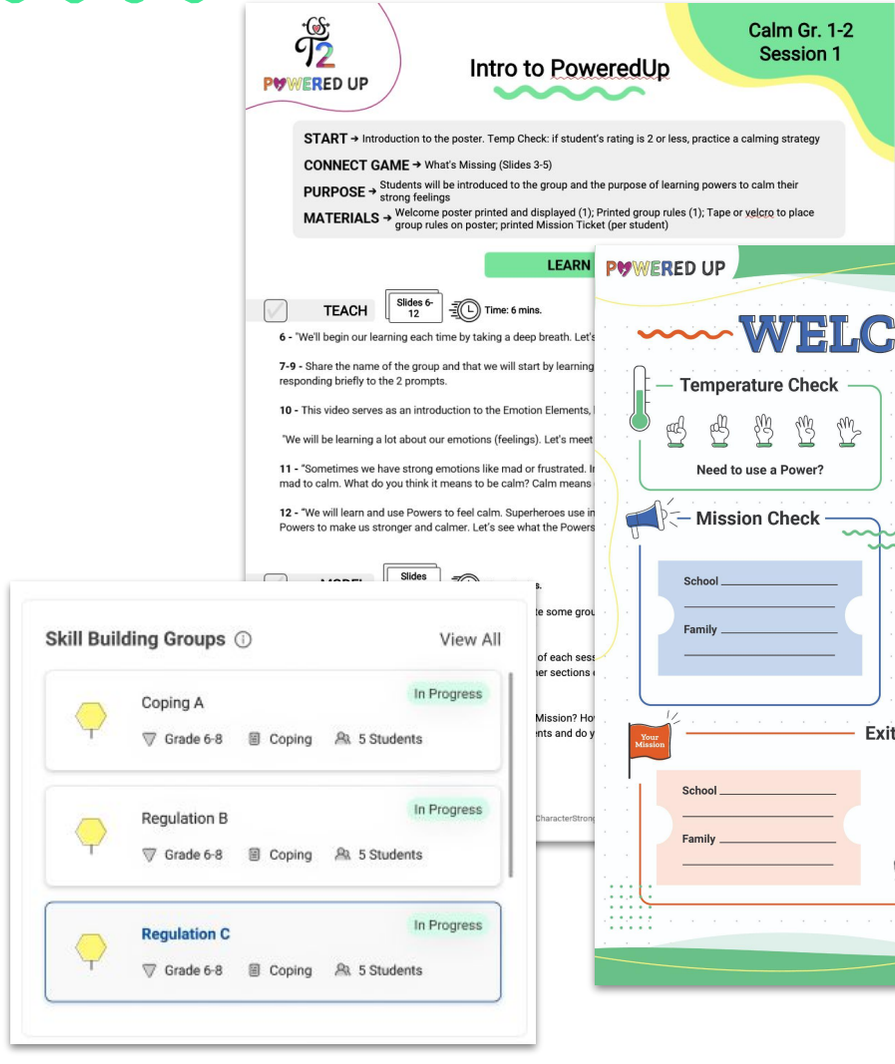
Adult Attention/Approval	Check-in/Check-out
Escape/avoid academic work	Class Pass
Earn access to preferred experience	Behavior Contract
Adult / Peer Prompting	Self-Monitoring
Home support	School-Family Communication
Proactive Encouragement	Precorrection Plan

Character Strong Tier 2

Updated:

Skill Building Curriculum

- Follows **Gradual Release Model**:
  I Do → We Do → You Do
- Created for **student engagement** and **developmental appropriateness**
- Content is **15-22 mins.** and is **low-burden** for educators with a simple one-page facilitator's guide

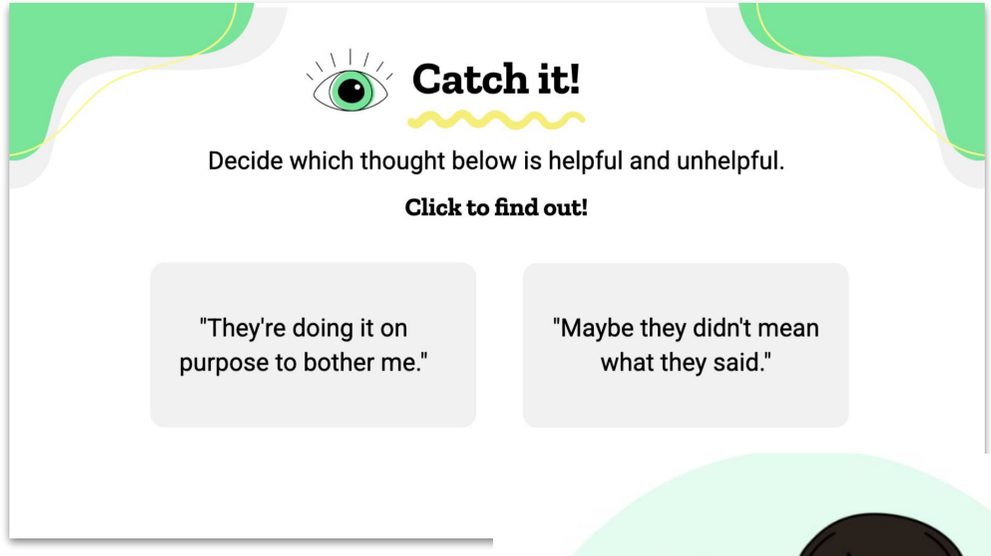


Character Strong Tier 2

Updated:

Skill Building Curriculum

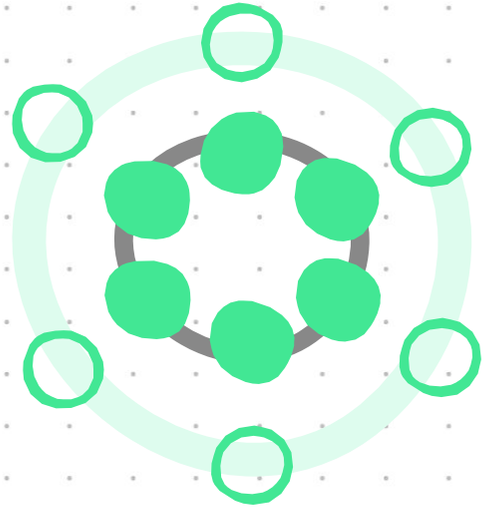
- Elementary **Tier 1 Videos**
- **PfP Characters for Grades 1-2; new Tier 2 characters for Grades 3-5**
- **New** student-facing slides



Fishbowl Demostration

Set-Up:

- ➜ 1 SG Facilitator
- ➜ 4 Students
- ➜ Observers
- ➜ 1 Moderator



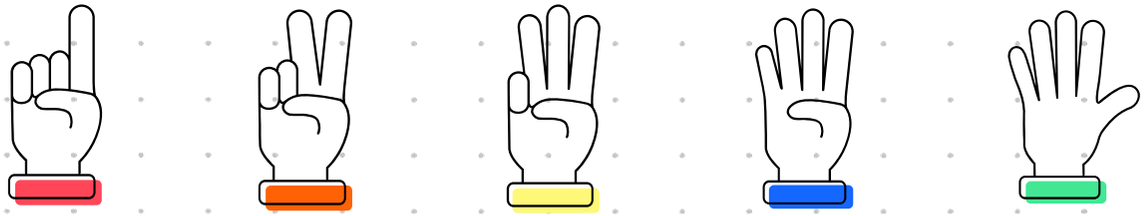
- ➜ At any point of the demonstration, anyone can hold up one hand to request a freeze. The moderator can initiate that freeze (1 min.) for reflection, clarification, or questions.

Duration: 10 minutes (including the pauses)

Character Strong

Temperature Check

How likely do you see this support being utilized?



Very unlikely **Perhaps...** **Very likely**

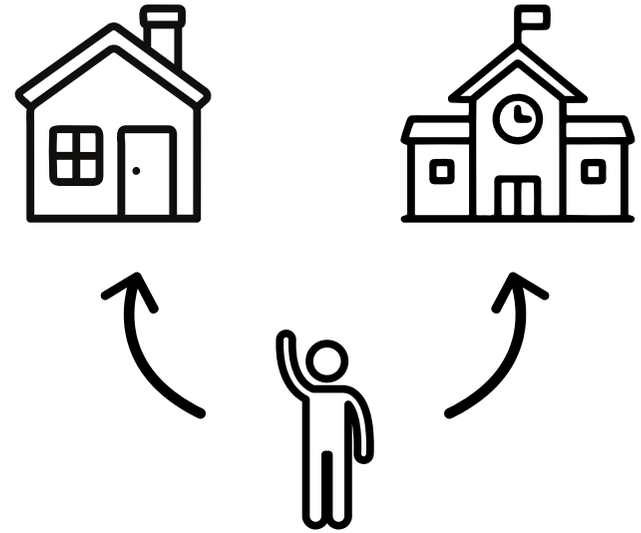
Find Your

SEAT

Character Strong Tier 2

Attendance Supports

- Student-facing Support
- Family-facing Support



Character Strong Tier 2

Attendance-Based

Student-facing Support

CONNECT

- Consistent connections with adult
- Wise Communication
- Making Connections with others & activities

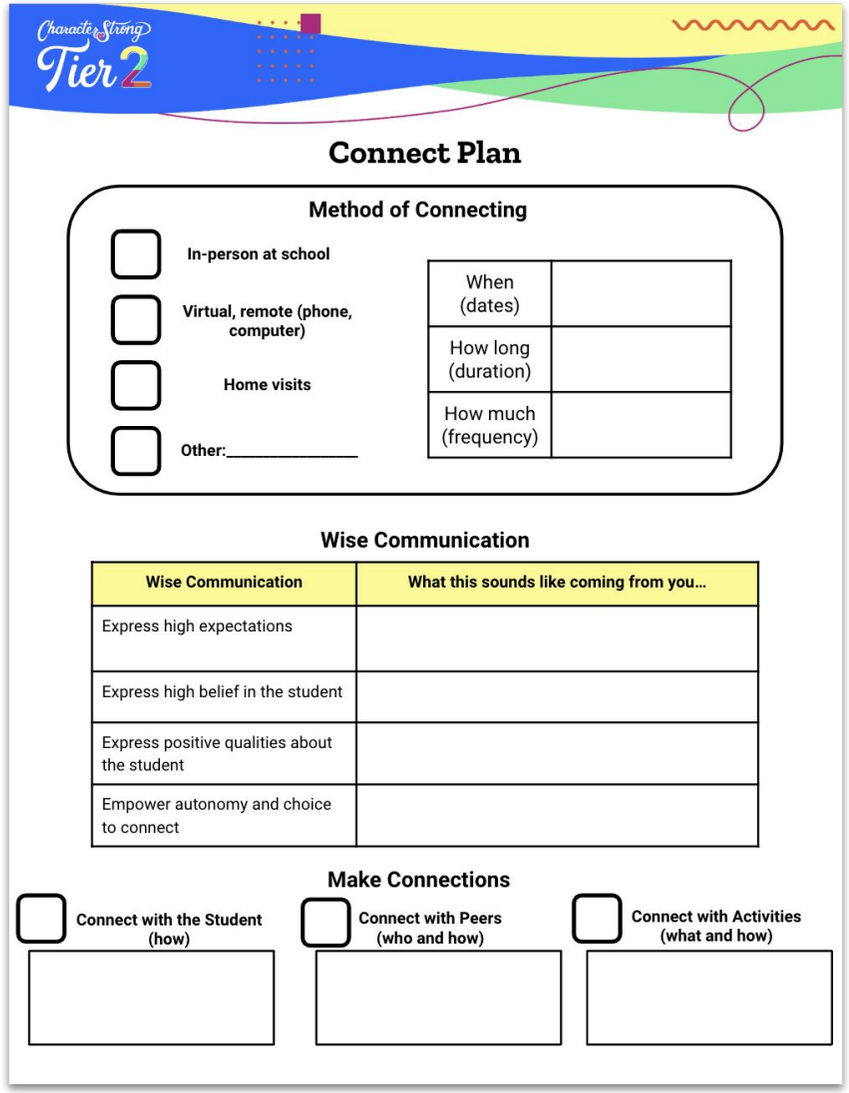
ASSESS

- Function-based interview with students and family
- Intervention matching

SUPPORT

- Support 1: To avoid something unwanted
- Support 2: To obtain something wanted

Student's Connect Plan



Connect Plan

Method of Connecting

- ☐ In-person at school
- ☐ Virtual, remote (phone, computer)
- ☐ Home visits
- ☐ Other:_____

When (dates)	
How long (duration)	
How much (frequency)	

Wise Communication

Wise Communication	What this sounds like coming from you...
Express high expectations	
Express high belief in the student	
Express positive qualities about the student	
Empower autonomy and choice to connect	

Make Connections

- ☐ Connect with the Student (how)
- ☐ Connect with Peers (who and how)
- ☐ Connect with Activities (what and how)

Character Strong Tier 2

Attendance-Based

Family-facing Support

CONNECT

- Connect with the family
- Build positive relationships
- Motive family to take supportive action

EDUCATE

- Educate family about the impacts of chronic absenteeism
- Identify why the student is struggling with attendance

COLLABORATE

- Understand barriers and create a goal
- Outline solutions to address barriers
- Plan for communication and motivational supports

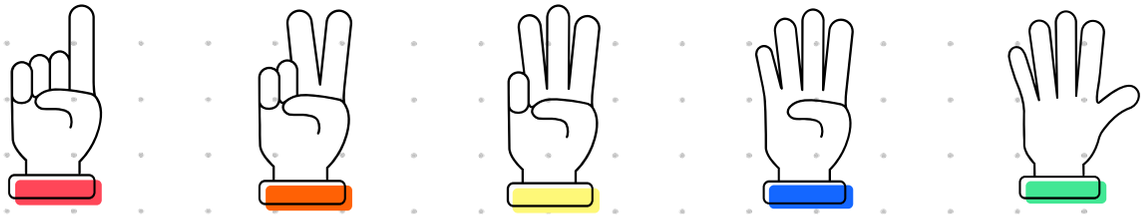
Share out

What is 1 thing you've learned today about T2?

Character Strong

Temperature Check

How excited are you for the new Tier 2 updates?



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THANK YOU

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60 Second Feedback

Tier 2 Solution

Tier 2

- Elementary, Middle, or High School Level Curricula
- 6 Evidence-Based Interventions
- Screening and Intervention Matching Tool
- Progress Monitoring and Intervention Fidelity Tools
- Monthly Professional Learning & Coaching Access
- Library of On Demand Training and Resources

Scan to Learn More:

Tier 3 Solution

Tier 3

- Elementary, Middle, or High School Level Curricula
- 6 Evidence-Based Interventions
- Screening and Intervention Matching Tool
- Progress Monitoring and Intervention Fidelity Tools
- Monthly Professional Learning & Coaching Access
- Library of On Demand Training and Resources

Scan to Learn More:

New Training Date

Character Strong Tier 2

Certification Training

October 27th-28th Louisville, KY

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Professional Learning

- Stress, Coping, and Resilience
- Mental Health
- Behavioral Science
- Student Sense of Belonging
- Responding With Empathy
- Multi-Tiered Systems of Support
- Science of Implementation

And more!

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MTSS

CERTIFICATION

September 2025: Louisville, KY
October 2025: Seattle, WA

Register now at:
CharacterStrong.com/MTSS-Certification

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THANK YOU